



Protective measures COVID-19

Is surfing allowed?

Yes, outdoor surfing is allowed. The rules from the FOPH state that adult contact sports are prohibited, BUT: "In all other sports, outdoor training is allowed for a maximum of 15 people if everyone keeps at least 1.5 meters apart or everyone wears a mask." (Source: [BAG](#)). Our surf sessions take place with a maximum of 6 people. The 1.5 meter distance can be guaranteed at all times. For your and their own protection, our surf coaches wear face shields.

What is the schedule of a surf session?

Please come to Urbansurf about 30 minutes before the session starts and check in at the welcome desk. After that you will get your surf equipment, then there will be an introduction by the surf coaches and you are ready to hit the waves.

Can the coronavirus be transmitted in water?

No. As Daniel Koch, former Corona delegate at the Federal Office of Public Health, explained at the April 16, 2020 media conference, "Swimming pools are safe to use because, first, they have quite a bit of chlorine - that kills pretty much everything - and second, there's no evidence at all that the virus is transmitted through water." The water in Urbansurf's surf pool is treated with chlorine, just like in a public pool. "Coronaviruses are enveloped RNA (ribonucleic acid) viruses. This means that they have a lipid envelope (a fatty film) that can be dissolved by soap and water or by disinfectants. This inactivates the viruses." (Source: [BAG](#))

Can the corona virus be transmitted through the surfing equipment?

No. All surf equipment is washed around by the chlorinated water in the surf pool every time it is used. As Daniel Koch, former Corona delegate at the Federal Office of Public Health, pointed out at the April 16, 2020 media conference, "Swimming pools are safe to use because, first, they have quite a bit of chlorine - that kills pretty much everything - and second, there's no evidence at all that the virus is transmitted through water." Surfing equipment is constantly in contact with the chlorinated water, which keeps it disinfected.

What happens if I have symptoms but have already booked a surf slot?

If you show signs of symptoms, contact us by phone at +41 76 224 42 24 at least 24 hours before the start of surfing: We will check in each individual case whether we can postpone your surf slot. There is no right to postponement (see section 18 GTC).



What kind of session should I sign up for?

If you have never surfed a standing wave before, you should register as a "beginner". This also applies to people who already have surfing experience in the ocean. You will benefit from the support of our surf coaches.

If you have already surfed several times in a Citywave @, a river wave or in a UNIT Surf Pool, you can register in the "Advanced Session". Here you will not receive any support from our instructors.

For children and teenagers up to 16 years the "Kids Session" is suitable.

How do the surf instructions take place?

Surf instructions take place as usual during the beginner sessions, if needed. For your protection and their own, our surf coaches wear face shields.

How many people participate in a surf session and how long does it last?

A maximum of 6 people can participate in a surf session at the same time. The duration of the session is 30 minutes.

What do I have to take with me?

Bring your own surf equipment whenever possible. Otherwise, you only need to bring your swimsuit, a towel and an official identification (ticket, ID, etc.).

Do you have changing rooms?

Yes. We provide a place to change. However, due to the current situation, it is best if you come to the platform already changed. If available, we recommend you bring a poncho. If needed, you can also buy one on site at our welcome desk or order it online at Surfari in advance.

Can I take a shower on Urbansurf?

No. Due to the hygiene regulations of the BAG the use of our outdoor shower is prohibited. However, you will come out of the pool refreshed either way.

Can I eat something at Urbansurf?

Yes, the restaurant/terrace is open.